HAWORTH

Building Your Personal Leadership Brand

Course Numbers

AIA Course #: HAW592 Practice Management IDCEC Course #: CC-107214 Subject Code: 8. Business & Professional Practice/8. Oral Communication Skills

Course Description

Navigating communication needs in the workplace requires time, experience, and a willingness to learn. In a work-from-anywhere environment, communication is even more important. Learn how your personal leadership brand is defined by the way you communicate your individual strengths—and the value you bring to a team and organization.

This 1-hour course focuses on the wide scope of personal interactions required to maintain a professional relationship with clients, prospects, and colleagues.

Learning Objectives

- Explore what it means to make a first impression.
- Define and identify steps to develop your personal leadership brand.
- Investigate how to use communication to your advantage with clients, prospects, and colleagues.
- Discover how to maximize your network and lead effective meetings.

Course Outline

- 1. Defining and developing a personal leadership brand
- 2. First impressions and lasting connections
- 3. Leveraging communication and social media
- 4. Authenticity and leadership
- 5. Discussion with Q&A

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