

Pergola™ Q&A Summary

This is to provide a quick reference summary of all the great questions from the July 14 & 15 Pergola Product Training.

For any additional questions, please reach out to:
walls.solutions@haworth.com

Presentation References

Will the presentation slides be made available?

Yes. These were distributed to all registered attendees and can be found on the Library.

Will a recording be made available?

Yes. The recordings were broken into sections for easy reference and distributed to all registered attendees. They can also be found on the Library.

General Product

Can I send in my Pergola drawing to Haworth for a double check while we are learning Pergola?

Yes. Send your drawing to the Architectural Solutions team at walls.solutions@haworth.com. This team is also available to assist you with any questions you may have.

What is the warranty of Pergola?

10 years with exceptions. Please see the Haworth Warranty document for details.

Are there any sustainability certificates?

Yes. Pergola is certified to UL Greenguard Gold and BIFMA Level 1. Copies of the certificates can be found on spot.ul.com and NSF.org respectively.

Does Pergola need to be installed by a Walls Installer?

No. Although Pergola is an Architectural product you do not have to be a Walls Enabled Dealer to specify or install Pergola. Installers need to be a Haworth certified installer, just like for furniture. We are currently in the process of getting all of our Field Techs trained and they will be using the CHIPS program to certify installers.

Will Pergola have an Insight Brochure?

Yes it will! We are actively working on it and hope to have it out soon. Please keep an eye on MyHaworth for updates.

Will there be CAD symbols be available online?

No. However, you can export your Canvas file to a CAD file to share with architects.

Is shipping estimated by CET and/or Lynx?

All your order information is managed by Lynx.

Is Pergola installed in any showrooms?

We are actively working on getting Pergola into our Showrooms. We are also offering an 80% discount through the end of the year for Dealer Display.

Will there be Idea Starters?

Yes, we are working on Idea Starters and Applications, Watch MyHaworth for updates.

Will application typicals be available?

Yes. Go to applications.haworth.com and search 'Pergola'.

Will Canvas flag a non ADA compliant or barrier-free opening in Pergola applications like it does for walls?

All valid entries you can create are ADA compliant, if you do make an entry that is an invalid size you get a validation.

Will there be pre-approvals for Higher Ed/Healthcare or state approvals such as OSHPD?

We are currently working on LARR and will look at OSHPD & other approvals on a project by project basis.

Will there be a downloadable spec guide?

Yes. We are actively working on it and hope to have it out soon. Please keep an eye on MyHaworth for updates.

Are you considering the development of Pergola for an outdoor environment?

At this time Pergola should be used indoors only.

Will there be doors (hinged/sliding) offered in the future?

Pergola does not have a door, drapery is a great operable solution for closing off a space. Doors will be evaluated in future enhancements.

Any plans to add a planter accessory?

There is not an official Pergola planter accessory, but we are looking into this for future enhancements.

Reconfigs

Is Pergola reconfigurable?

Yes! Pergola has been designed with a kit of parts that are all interchangeable. A key differentiator of Pergola is that the space frame is the same whether you are using tiles or inserts. The two foot modules also help limit the number of parts so that parts can be reused when a reconfig eventually happens.

When reconfigured, does the carpet where the post rests need to be replaced?

No, unless you are in a seismic area, then the posts would be bolted to the ground.

Space Frames

Will they make Pergola 7' high?

Pergola has been designed at an 8' ceiling height based on building ceiling heights and feedback around comfort level within Pergola. At this time there are no plans for additional ceiling heights.

Is there a way of adding an additional center wall divider?

Yes, you can create a variety of sizes and shapes of spaces by ganging the spaces frames together.

Can posts be a different color than the horizontal rails?

Yes. Simply use the material picker to make individual components specific colors.

Can the rails be field cut?

This is not recommended. To support simple and easy installation the Pergola rails are factory prepped to support all possible tile & insert configurations for the length specified. Field modification of the rail length may impact these preps.

Seismic Evaluations

Will the seismic settings/regions we enter apply to every drawing after we set it once?

No. Since the information required is for the location of installation, every drawing will need its specific zip code/region entered.

Do you have plans to add other countries to the seismic evaluations dialog? I'm located in Mexico.

There are currently no plans to add additional countries to the seismic evaluation dialog. Leveraging the power of Canvas to complete these evaluations to enhance the specification experience for our dealer designers is a new approach. We want to take the time to collect feedback from our Pergola specifiers to help inform possible enhancements in the future.

By "room" in the Seismic Evaluation did you mean the building or the Pergola design?

The allowable room size evaluation is based on each Pergola space frame.

Are the risk factors necessary for the seismic evaluation?

Absolutely! This value is used to determine several other values and calculations behind the scenes. To assist you the drop downs are defaulted to the most common category for each country.

Who exactly do we contact when we need help confirming the seismic risk values?

This information will be in the drawing package. If you are new to reading these reach out to the Architectural Solutions Team at walls.solutions@haworth.com for assistance. The General Contractor (GC), Architect or your engineer would also be able to answer the question.

Tiles & Inserts

Does the glass have to be Haworth Supplied?

With the intent of Pergola being a product that is simple & easy to design, specify, and install the standard is Haworth supplied glass.

Would a 3Form acrylic panel an example of a custom insert?

Yes. The custom insert is simply a method to graphically illustrate custom material provided by third party vendors. You will need to ensure the provided material fits into the center channel that is set up for 10mm thick product. Also remember full height inserts are 8' tall and flexibility/stability should be considered as well.

Are the vertical slats operable?

No. Once the angle finalized the slats are bolted in place to complete the installation process. This can be adjusted by your installer for reconfig purposes but are not adjustable by users.

Is the angle fixed or can it be adjusted in the field?

Where Canvas allows the slats to be shown at 45, 90 and 135 degrees in support of renderings, the actual angle is set on site during the installation process. They do not need to be an exact 45, 90 or 135, and you could make each slat a different angle.

Can you modify the drapery draw in the field if you change your mind?

Yes! The curtain track is non-handed, so you can absolutely change the draw direction during install.

However, if you are concerned about this from a design standpoint it is recommended that you highlight this to your installers and coordinate a time to review before they attach the drapery. If the drapery was already hung, to flip the track they would need to unsnap the drapery, and then re-snap it after changing the track!

What is the height of the bottom rail?

2" [50.8 mm]

What is the gap between the post and the glass?

There is a nominal 2.5 mm gap, which will vary based on actual glass size due to standard tolerances.

What is the glass connection? Tape or Plastic?

Plastic. As it is the same glazing connector used for Enclose and Trivati Frameless glass, you will see this allocate under the Walls Adaptable Components (WAC) category. For our walls specifiers; the tape connection is not available in Pergola.

Can you explain more about the turnbuckle; what is it and why is it needed?

The turnbuckle is only required in the Open-Tile-Open condition for 12-foot spans. With the longer span and no connection above and below the tile the turnbuckle just provides an additional brace to prevent any sagging of the tile run.

Can the slats be different colors? If so, how do you show this?

Yes. The material picker can be used for the ceiling slats. For vertical slats the picklist will need to be utilized pending future updates coming soon.

Will there be renderings available to provide a visual on the 45, 90 and 145 slat orientations so we don't have to reinvent the wheel on every project?

There are renderings available now on the Library for you to use. You can also easily illustrate with using the Add Tiles/Inserts tool.

Do the slats come in different shapes if you wanted to create an undulation?

Pergola has 2 slat shapes, the oblong painted slats available at 45, 90, & 135 degree angles and the bowed laminate slat. For painted slats you could create an undulation look by adjusting the angle of each slat more discretely during installation.

Electrical

Is there a reason why 3 circuit is not offered?

4-2-2 (3+1) power was selected as the PDA head is a bit smaller making it easier to route through the access cutouts.

For the Tech Tower; is there a reason you can only choose 1 or 4 circuit?

This was simply to limit product configurations.

For field wired do you have to order the boxes from Haworth like you do with systems?

When you specify your Tech Tower as field wired the box and receptacle are still provided and installed with the listed assembly. The box will not have the wires coming out of it and there will be no PDA splitter.

Can the electrical outlets be installed back to back?

Back to back is not an option, there is not enough space to house two devices back to back in the cavity.

Do the electrical boxes come with the tech tower?

Yes! Electrical boxes will come with your tech tower.

For field wired power option - do you cut the power/data openings in the tiles in the field or are they factory cut?

All access cutouts are completed in the factory. The specification of your tile is automatically updated when you place your devices.

Is a base in-feed available, or is it top feed only?

In-feeds can be routed through the top or bottom rail to access the building power. How and where you need to connect to the building will be important to know when planning your Pergola design and where you locate it on the floor plate.

Are the receptacles currently only available as factory or field wired?

Currently only field wired is supported. We will be rolling the factory wired option out in the near future and will provide details on open order acceptance through the Canvas Insider.

Will there be any diagrams for field wired powered/data that explains to an electrician or data person what to do?

There will be information in the Spec Guide and more guides are being investigated. Stay tuned for more details.

When you attach a TV mount bracket to a tile, do you still need to put a certain power module behind that TV?

No. However, chances are you will need some form of power and data behind the television.

What is 4-2-2 (3+1)?

It is a wiring configuration. The 4-2-2 means 4 hots, 2 neutrals and 2 ground. The 3+1 means 3 hots share 1 neutral and 1 ground and then 1 hot, neutral and ground are on their own.

I see that the electrical has our PDA's in it but then a jumper to a standard outlet, why is that?

As an architectural product, most specifications will provide requirements for conventional electrical. To support these requirements while at the same time providing a plug & play solution, this new factory wired assembly was developed.

If I am not a walls specifier how do I get the in-feed?

All component tools required to specify Pergola will be available through the Pergola extension, which is open to all users. There are some electrical tools still in development which have been demonstrated in some presentations but are not yet released.

Ceilings and Lighting

How or where can you access the lighting options?

The collection of lights from Pablo Designs and BuzziSpace known to work with Pergola are part of Haworth Collection. The majority of these can found under the Lighting Component section of the Haworth Collection extension in Canvas. Lights need to be free-placed at this time and will not snap to the J-box.

Do you have any info on fire dept sprinkler requirements? Do the ceiling slats allow for adequate sprinkler flow?

Although we have considered fire suppression into the design and material finish options of Pergola, we recommend you understand your local requirements before installing a Pergola workspace.

Sprinklers should either be at least 18 inches above the top of Pergola and the layout should ensure adequate coverage on all sides of any full height partition. The sprinkler layout may need to be revised to ensure adequate coverage. In some cases, the space "inside" Pergola may need to be sprinkled.

You may have noticed that Pergola offers ceiling slats and be wondering if this impacts sprinkler spray. The Pergola slatted ceiling is not considered a closed ceiling and is designed to have enough openness to allow adequate water coverage from a nearby sprinkler.

The available finishes for Pergola have been evaluated for fire performance and will be suitable for most applications. The fire performance of each finish is available separately and may be required by an architect to determine appropriate placement in a building.

Can you add a ceiling or change the dimensions after you have drawn the space frame?

Ceilings can be added or removed at any time with the Ceiling slat tool. Space frame can be stretched after they have been placed using the yellow triangle stretch nodes.

If you do not have ceiling slats, does the light trough "snap" to specific locations, or can it go anywhere?

Yes, while you can place anywhere along the run during installation, Canvas will always snap to locations 'between slats'. This is to easily allow the addition of slats in your Canvas drawing later if you choose.

Are there any flush lights available for Pergola?

No, this will be evaluated in future enhancements.

Can you have more than one light trough in a space?

Yes.

Can UL listed lights be used that are not sold by Haworth in this system? If so, does it void the warranty?

Yes. The maximum weight supported by Pergola is a 50lb point load for each J-box. It is your responsibility to work with local authorities to ensure selections comply with local building codes.

What is the minimum height you would recommend for the bottom of a light?

In an open space pendants should be a minimum of 7' off the floor. When placed above a table it should be a minimum of 30" from the top of the table.

Accessories

How do we add the transaction top?

Once an opening has been added the spanning top tool can be used to add the transaction shelf.

When ganging and un-ganging Pergola spaces can they be reconnected or do you have to go back and choose add-on?

You will need to go back and use add-on feature in the space frame tool.

Do you have to spec a tech tower to be able to mount a TV?

No. Pergola offers both Tech Tower and Wall Mount TV brackets.

If you want to apply surfaces along a tile wall within Pergola, would that bracket into the frames like compose, or would that have to be freestanding surfaces?

Pergola can support this with the worksurface bracket and the horizontal tile orientation. The bracket allows engagement with Pergola on one end and requires the support of legs on the other end. 1 bracket is required 16" from each side and then every 24" between.

Where are the brackets for the worksurfaces? I thought one mentioned they with the tools?

The worksurface support brackets are specified through the walls picklist. Simply enter the model number (131-7347) and adjust the quantity required.

When placing monitors back to back, could one use the 42" power box on one side, and the 54" on the other side?

Yes. Since they are at different heights this can be supported.

How do you install the power behind the monitor with the backer? Is done in Canvas or the field?

The Add/Remove device tool is used to place your receptacle and data openings. The TV Mount Bracket accessory tool is used to place your TV Mount and the corresponding plywood backer. At this time the receptacle must be field wired, so the box and faceplate will be provided and wiring will be completed on site.

What is the weight limit for the Pergola able to support (TV/ other equipment)?

The Pergola TV mount brackets can support 75kgs (165lbs).

Where do we store the cables for TV?

The TV power cord would be coiled behind the television. Low Voltages connection cables such as HDMI can be stored in the Tech Tower or in the Panel when a Data opening is specified.

Canvas

Will all Canvas schemes be moving to the new style?

Yes. Watch the Canvas Insider for details on this migration.

Are you able to change the monitor screen image?

Not at this time. Watch the Canvas Insider for future updates.

Can you change the green box to show width and depth in feet and inches instead of mm?

Yes. This is controlled based on the Distance Unit selection specified under the Region settings of your CET Control Panel.

For the centerline dim, would you recommend only to dim one post to start off or should you do it for all posts?

We recommend doing all four.

Can we access the Canvas tools if we are not walls enabled?

Yes! Pergola is open to all specifiers and everything you need is in the Pergola Canvas extension.

How to you export to XML if you have furniture in your Pergola?

When exporting your file from Canvas, simply select 'Haworth Lynx XML' as your export format.

If you have a project with both furniture and Pergola do you have to export those items separately as SIF & XML?

No, you do not! Pergola and other architectural products MUST be exported from Canvas using the Haworth Lynx XML option. All furniture product can be export as either. So as long as you export as Haworth Lynx XML it you can mix all products together.

How do you add the dimensions and notes to the elevations?

Right click on a created elevation and select 'Insert Dimensions' and 'Insert Panel Descriptions'.

How do you get the side view of the details?

Select the Pergola Details tool and after placing an initial detail choose 'Vertical Sections' as your detail group.

Would you suggest doing a separate Canvas file for each Pergola?

No, unless they are being installed in different locations. However you should consider your file breakout based on installation and project phasing factors.

Where are the white boards?

Markerboard is a laminate finish. Simply select it from the list of available standard laminates.

Where is the plywood option?

The plywood backer for Pergola is an option when specifying the wall mount TV bracket.

Will there be instructor lead training for designers available for more in depth training?

Based on feedback from this training we are evaluating this. In the mean time there are a number of videos available on the library, and the Architectural Solutions team is available to assist.