Tomako Furniture
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August 1, 2018

PRODUCT WARRANTY

Tomako Furniture prides itself on the provision of fine metal furniture and components, and we are pleased to offer the following warranties. This warranty is effective for all orders placed on or after August 1, 2018. All product warranties are based on indoor use unless otherwise stated.

PEDESTAL AND DISC BASES, PEDESTAL LEGS & TABLE FRAMES

Tomako Furniture guarantees the metal components and workmanship to remain free of defect when used in a proper manner and within Tomako specification for products as listed:

Twelve Year Warranty
Tier 1 table bases – Comet, Saturn, Aurora, Eco Design

Ten Year Warranty
Tier 2 table bases – Thomson, Eternity, Stainless, Teepee, Hurdle, Metro, Stellar

Three Year Warranty
Tier 2 table bases – Clifford, Wine Glass, Polar, Vital, Eclipse
All pedestal legs
TSB Chair Trolley

One Year Warranty
Tier 2 – Thomson Bar Stool
Tier 3 table bases – Wallace, BASE

In addition to these warranties, we also guarantee for a period of 12 months that the finish will remain in good condition and not flake or chip when used in a proper manner.

These warranties exclude lockable castors and inserts on pedestal bases.

Should these products fail to meet the above standards, Tomako Furniture will replace the defective item to you free of charge. Naturally, these warranties are subject to all other terms and conditions being met.

CHAIRS

Ten Year Warranty
TSB Side Chair (excluding fabric) AFRDI Certified to Level 4 AS/NZS 4688:2000

Five Year Warranty
TSB Arm Chairs (excluding fabric)
TSB Bar Stool

One Year Warranty
Norris Chair (excluding fabric)

For the periods stated above, Tomako guarantees the chair frame, seat and back (including foam) to remain free of defect when used in a proper manner.

In addition to these warranties, we also guarantee for a period of 12 months that the finish will remain in good condition and not flake or chip when used in a proper manner.

Should these products fail to meet the above standards, Tomako Furniture will replace the defective item to you free of charge. Naturally, these warranties are subject to all other terms and conditions being met.