Warranty Statement

Subject to any express or implied statutory requirements, TSA Metal Products offers the following warranty:

TSA Metal Products conditionally warrants its new or fully refurbished product to be free from defects in material and workmanship for 10 years from the date of manufacture and a lifetime warranty on all double extension ball bearing runners.

10 Year Conditional Warranty

TSA Metal Products undertakes to replace or repair (at its option) any component found to be faulty in material or workmanship within a period of 10 years from the date of manufacture. All inspections, repairs or replacements will be carried out at either TSA Metal Products operating facility or at the customer's premises. If TSA Metal Products' inspection finds the part to be faulty in material or workmanship, work will be carried out at no cost.

Warranty Terms and Conditions

- This warranty extends only to the original purchaser who acquires new or fully refurbished products from TSA Metal Products. This warranty is non-transferrable.
- TSA Metal Products conditional warranty is only offered on the basis that the product is used for the purpose for which it is built.
- This warranty covers defects in material and workmanship. Normal wear and tear, natural variations are not considered defects. The warranty does not apply to damage caused by accident, neglect, misuse or improper operation.
- All maintenance and repair work must be carried out by an authorised TSA Metal Products representative. If any person other than an authorised TSA Metal Products representative carries out any maintenance or repair work, the warranty is deemed null and void.
- TSA Metal Products (at its option) will either repair or replace the defective part, product or component covered by this warranty.