Warranty

Luxxbox and its Sub-contractors provides a structural warranty for 2 (two) years from the date of purchase for furniture manufactured product which is used in the commercial environment specified in this project. This warranty covers the structural integrity of the furniture, and any manufacturing faults. Lighting and electrical products are covered for a period of 1 (one) year. Luxxbox does not warrant damage as a result of moving or installing the Luxxbox does not warrant damage as a result of moving or installing the product, or which occurs as a result of mis-use, accidental or wilful damage, incorrect maintenance, or neglect of the items. Luxxbox does not warrant cover of third party supplied components or materials such fabrics or lamps, as the client must refer to the warranty supplied by the supplier/ manufacturer of these components and materials. The warranty is void if the product is modified or altered in any way by a third party.

1. All warranty claims are subject to Luxxbox assessment and acceptance.
2. All products must be used in accordance with what is considered intended use otherwise warranty will be considered void.
3. Luxxbox have no liability to remedy any defect in a product or replace a product where the defect or fault is caused by
    (i) the failure of the Purchaser in following specific use recommendations or guidelines; or
    (ii) use of the product in a manner or for a purpose for which it was not designed.
4. Luxxbox warrant that it uses reasonable care and skill to ensure that its products are of reasonable quality. Luxxbox will, at its own cost, and in its sole discretion:
    (i) remedy any defect or fault in any product purchased; or
    (ii) replace any product in respect of which there is a defect or fault, during the warranty period.
5. Except as provided for in this warranty, and to the extent allowed by law, Luxxbox liability in respect of the product under the law of any State or Territory is excluded. Where liability may be limited but not excluded by any applicable State or Territory law, liability is limited to the full extent possible under that law.
6. Item 4 will only apply in Australia to the extent to which the provisions of the Commonwealth Trade Practices Act 1974 (the "Act") apply to contracts entered into by Luxxbox for the provision of goods and services. Liability for a breach of a condition or warranty implied by the Act is limited to any one of the following, as determined by Luxxbox in its sole discretion:
    (I) the replacement of the defect goods or the supply of equivalent goods;
    (ii) the repair of the goods;
    (iii) the payment of the cost of replacing the goods or acquiring equivalent goods; or
    (iv) the payment of the cost of having the goods repaired.

    In no event will Luxxbox be liable to the Purchaser for any damages, including lost profits, lost savings or any other incidental or consequential damages arising out of the use or inability to use the product or any claim by any other party. All claims are limited to the repair or the replacement of the products only and do not include any labour or transportation charges. The entire risk as to the use and performance of the product is assumed by the Purchaser.
7. Care is to be taken in the proper maintenance of the goods.
8. All information supplied by Luxxbox representatives shall be reflected in the literature or verified with Luxxbox directly if it deviates from the primary intended use of a specific product or the product limitations.
9. Luxxbox reserve the right to alter specifications, pricing and products at any time.

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