**LINAK Australia & New Zealand**
ABN 87 062 249 450 & AK/1031062

WE IMPROVE YOUR LIFE

# Extended Warranty Policy

**PM9-4PS3**
Issue K Date 2/12/2015

In this policy "LINAK" means "LINAK Australia Pty Ltd" and "LINAK New Zealand Ltd".

LINAK's normal warranty period is 12 months from date of Sale as stated in our Terms and Conditions of Sale ("General Warranty").

The warranty covers products where LINAK has established that there has been a manufacturing or material defect within the warranty period. LINAK will at its discretion either repair or replace the faulty products. The original warranty expiry date will still apply to any repaired or replaced products.

LINAK's obligation under its General Warranty is to the Original Equipment Manufacturer (OEM) that has purchased the products and incorporated them into the finished equipment. Any claims made under this Extended Warranty Policy should be directed to the OEM or supplier of the equipment that the LINAK product is used in.

## LONGER WARRANTY PERIODS FOR SPECIFIC PRODUCTS AND APPLICATIONS

Subject to the exclusions below and contained in the General Warranty, LINAK also provides longer warranty periods for the General Warranty covering manufacturing defects from the date of manufacture for some LINAK products used in specific applications only, as follows ("Extended Warranty"):

### HOSPITAL & CARE applications using LINAK MEDLINE® and CARELINE® products

- The warranty period for MEDLINE® and CARELINE® (hospital and care) products used in Hospital and Care beds, Patient Lifters and Medical applications is 18 months.
- At LINAK's discretion and subject to LINAK agreeing with the OEM in writing that it is satisfied the MEDLINE® and CARELINE® products are operating within specification on the application, the warranty period may be extended to 60 months.

### DESKLINE® Applications

- The warranty period for DESKLINE® products produced prior to 1 May 2015 and used specifically in Desk applications is 36 months.
- The warranty period for DESKLINE® products produced after 1 May 2015 and used specifically in Desk applications is 60 months.

### HOMELINE® Applications

- The warranty period for HOMELINE® or TWINDRIVE® products used in home furniture type applications is 36 months.

## EXCLUSIONS

The Extended Warranty period does not apply to any batteries supplied by LINAK either loose or incorporated in control boxes or housings.

Please note that our Warranty does not cover fair wear and tear. Warranty will be void where LINAK products have been altered, varied, modified, adjusted, repaired or attended to in any way without LINAK's written consent; or in the event that the products have been used outside their specifications or purpose, damaged, abused or used improperly or negligently in any way; or where the products have been used with copycat products or other non-approved products, as these may impact the performance of the LINAK product.

This statement does not confer, extend or vary any rights to any parties or alter or extend any warranties offered by the OEM. LINAK has sold the products to the OEM subject to our Terms and Conditions of Sale.

Contact: Service Coordinator service@linak.com.au

*Subject to change without prior notice*
*Supersedes all previous issues*