10 Year Warranty

Upholstery

Kvadrat fabrics are manufactured with the greatest care for the product and environment. To ensure the highest quality and performance of our textiles for our customers, we only use the best manufacturing methods.

All Kvadrat fabrics are tested by independent test institutes, to meet the requirements for contract textile with regard to abrasion, lightfastness and flammability.

All Kvadrat upholstery come with a 10-year quality warranty. This covers the replacement of the textile, in the case of accepted claims.

The warranty covers abrasion, lightfastness and flammability, according to the test results specified in our technical specifications.

In case of accepted claims, the Kvadrat 10-year quality warranty entitles you to a replacement of the textile. Kvadrat will charge 10% of the original invoiced price per meter for every year after the registered delivery time of the original fabric. (Fx 20% after two years of use).

Claims will be acknowledged under the following conditions

The upholstery is used for normal business or home usage e.g. daily usage of maximum 9 hours in an office or private environment.

The upholstery is suitably applied according to the provided Martindale standard.

The upholstery is carefully and regularly cleaned in accordance with the maintenance specifications provided by Kvadrat.

The fabric is upholstered without sharp corners and edges.

The consistency of the upholstery foam used keeps its shape and will not compress for a minimum of 10 years.

The warranty does not cover claims concerning

Wear and tear spots within a limited area of the Upholstery e.g. caused by sharp objects such as car keys or by stains.

Upholstering of objects with sharp corners and edges.

Other inappropriate handling of the upholstery.

Other related cost related to the textile claim whether direct or indirect e.g. re-upholstery cost.

Expert Assistance

If you have a complaint regarding our fabrics, please contact our sales office and we will gladly assist you.

This warranty shall be governed and construed in accordance with the laws of Denmark, however, excluding any (i) rules concerning choice of law, and (ii) the UN Convention on Contracts for the International Sale of Goods which shall not apply.

Any dispute relating to or arising out of this warranty, including whether a claim should be acknowledged, shall be subject to the exclusive jurisdiction of the courts of Denmark / City Court of Copenhagen as first instance.

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