Ecoustic Warranty

INSTYLE offers a five (5) year conditional warranty against manufacturing defects. The period of warranty commences from date of invoice and is conditional on the following;

- Warranty strictly applies to the following products; Ecoustic Core, Ecoustic Panel, Ecoustic Screen, Ecoustic Felt and Ecoustic Velour. It excludes any third party products that may be laminated to any panel or screen in the Ecoustic range.
- If any of the above products are proved to be defective by reason of faulty material and / or manufacturing they will be replaced with equivalent products.

Before working with and / or installing this product;

- Read the installation instructions and ensure the appropriate tools and adhesives are available.
- All products are inspected by the manufacturer prior to despatch however customers and/or subcontractors must ensure the correct product, colour and quantity has been received.
- On receipt of the product, the customer and/or subcontractor must immediately inspect the product for any visual defects. If a product is found to be faulty, INSTYLE must be notified within 7 days of the customer receiving the product.
- Once the product(s) have been cut, glued, installed or used in any way INSTYLE will not accept responsibility for the products nor meet subsequent any claim.
- INSTYLE is not responsible for any damage during transportation or storage by external contractors or incorrect and/or poor installation.
- Products may vary in thickness from samples due to the manufacturing process including fibre blending compression of the panel/screen and fabric lamination. This is a standard feature of non-woven products and is not to be considered a fault in the product.
- The employment of appropriate methods of installation (per Ecoustic installation instructions) for both the product and location/use.
- Correct cleaning and maintenance of the product throughout its life as per attached care instructions.
- Ecoustic felt and Ecoustic Velour are not guaranteed against shrinkage, wear or fading from exposure to direct sunlight.
- This warranty is voided if any after treatments are applied to the product or the product is incorrectly cleaned.

This warranty is limited for the replacement of defective product only. Labour, delivery and any other associated costs are not covered by this warranty.

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