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Warranty

Client	*Haworth Australia Pty Ltd*
Client Ref	*990-2018366* *990-2018820* *990-2018376* *990-2018589* *990-2018822*

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1. ABOUT ABP GROUP

For over 30 years ABP have been producing high end visual boards, toilet partitions, fibre cement products and internal fixtures for the Australian market. The facility is based in Carole Park, boasting state-of-the-art equipment with a large emphasis on sustainability.

Being one of the first privately-owned businesses to install solar panels we not only reduce costs but also take into consideration the environmental impact of our operations. Air pollution is drastically reduced with our extraction unit, which generates briquettes from dust particles. These along with other waste are transported to the Laminex Craftwood Facility in Gympie where they are used as a source of fuel. We actively recycle all aluminium and steel, ensuring minimum impact on landfill.

ABP's qualified and proficient staff are a major contributing factor to the company's continued success in the market place.

www.abpgroup.net.au

2. VERTIBOARD MR WARRANTY

Haworth Australia Pty ltd
P.O. Box 457
Queen Victoria Bld
NSW 1230

Dear Sir/Madam,

This company hereby undertakes to provide a warranty against faulty materials and workmanship for a period of 1 (one) year, and the Laminex Vertiboard MR for a period of 7 (seven) years, from the date of practical completion.

Refer to the 'Project Details' Section for further information.

The warranty covers Laminex Vertiboard MR under normal usage; any abnormal or misuse will void the warranty.

MAINTENANCE INSTRUCTIONS

We do not recommend the following as it will damage your Laminex Vertiboard MR;

- Exposure to excessive chemical products, heat and moisture.
- Use of solvents or inappropriate cleaning products/materials.
- Direct sunlight should be avoided as general fading or discolouration may occur.

Please note that indirect sunlight may also cause this effect.

The warranty is only valid provided that the above care instructions have been followed. Warranty does not cover variation in colour, pattern, shade, display/s and/or printed illustrations against the sample material.

For further information on product care, please refer to Laminex website www.laminex.com.au

Return the original warranty form, provided with this document, to Laminex® Vertiboard MR Warranties, The Laminex Group, P.O. Box 407, Doncaster VIC 3108 to ensure your warranty is registered.

Yours faithfully,

R Kneebone

Manager

3. LAMINEX Vertiboard MR Warranty, Care and Maintenance

The following pages can also be found on the Laminex Website.

LAMINEX® VERTIBOARD® MR

1. Subject to the conditions and limitations set out in this warranty below, Laminex Group Pty Limited ABN 98 004 093 092 trading as The Laminex Group warrants to the original purchaser of any Laminex® Vertiboard® MR for interior residential or commercial use who is a "consumer" as defined in section 3 of the Australian Consumer Law that that it will, at its option, repair or replace any Laminex Vertiboard MR without charge if it is defective directly as a result of its manufacture by The Laminex Group or the materials used in its manufacture by The Laminex Group, during the first 7 years after purchase (proof of purchase will be required). Subject to paragraph 7, this obligation terminates at the expiration of 7 years from the date of purchase of the product concerned from The Laminex Group.
2. This warranty does not cover any damage or defect:
   a) any natural occurrence, or any other act or circumstance beyond The Laminex Group's control; or
   b) failure to follow any procedures recommended by The Laminex Group, at the time of fabrication and installation, for the fabrication and installation of Laminex Vertiboard MR; or
   c) physical abuse, misuse, accidents, exposure to excessive heat, exposure to excessive moisture, the use of solvents or inappropriate cleaning products/materials, exposure to chemical products, improper maintenance, normal wear and tear', scratches, scuffs, burns, stains, wipe marks on darker colour surfaces; or
   d) incorrect hinge installation and/or adjustment; or
   e) general fading or discolouration or damage due to direct and indirect light (exposure to direct sunlight should be avoided); or
   f) the product being used in applications that are not recommended by The Laminex Group; or
   g) faulty workmanship by any person other than The Laminex Group; or
   h) variation in colour, pattern, shade of the material against the sample material, displays and/or printed illustrations.

   The warranty also does not cover:
   i) where, as at the date of notification of the defect to The Laminex Group, the type or colour of the alleged defective product no longer forms part of The Laminex Group's standard stock range and the person complaining of the defect does not agree to the supply of a replacement which is as close a type or colour match as is possible from The Laminex Group's then prevailing stock range; or
   j) where the defect has been disclosed as a feature or limitation of Laminex Vertiboard MR in any literature published by The Laminex Group; or
   k) outdoor applications; or
   l) where the defect is trivial or insubstantial; or
3. This warranty applies only to Laminex Vertiboard MR:
   a) purchased from The Laminex Group after 1 July 1994 for interior residential or commercial use in Australia;
   b) that has remained installed at the location at which it was first installed after its sale by The Laminex Group;
   c) which has been installed, maintained, used and protected in the manner recommended by The Laminex Group, as at the relevant time of such installation, maintenance, use or protection, in its literature published from time to time concerning Laminex Vertiboard MR, a copy of which may be obtained, free of charge, at the point of purchase or by writing directly to The Laminex Group at the address given below; and
   d) where The Laminex Group has been notified of the defect within seven days of the first person to become aware of it.
4. Costs of claiming:
   a) The Laminex Group will bear the expense of the reasonable labour charges which are necessary for the repair or replacement of the Laminex Vertiboard MR covered by this warranty. When submitting a claim, please provide details of the quantum of the labour charges necessary for the repair or replacement of the Laminex Vertiboard MR (including any quotes you have obtained verifying the labour charges).
   b) If The Laminex Group considers that you have incurred or will incur reasonable labour charges which are necessary for the repair or replacement of the Laminex Vertiboard MR covered by this warranty it will pay you the amount of those charges or pay those charges directly to a third party to undertake the necessary repair or replacement works.
   c) Subject to a), the person claiming the warranty will bear all other expenses of claiming the warranty.
5. A replacement product may not be reasonably available in the same type or colour as the original Laminex Vertiboard MR covered by this warranty. If a replacement product of the same type or colour is not reasonably available, The Laminex Group reserves the right to provide a replacement product of as close a type or colour match as is reasonably possible from The Laminex Group's then prevailing product range in satisfaction of its obligations under this warranty.
6. Except as expressly provided in paragraphs 8 and 9, all terms, conditions, warranties, undertakings, inducements and representations, whether express or implied, statutory or otherwise relating in any way to Laminex Vertiboard MR are excluded. Without limiting the generality of the preceding sentence, The Laminex Group will not be under any other liability in respect of any loss or damage (including consequential loss or damage) however caused (whether by negligence or otherwise) which may be suffered or incurred or which may arise directly or indirectly in respect of Laminex Vertiboard MR.
7. Where any applicable legislation implies any term, condition or warranty into the contract of sale between The Laminex Group and a person, or The Laminex Group's relationship with a person, which has acquired Laminex Vertiboard MR, or otherwise gives that person a particular remedy against The Laminex Group, and that legislation or any legislation voids or prohibits any provisions excluding or modifying the application of, or exercise of, any liability under such term, condition, warranty or remedy, then that term, condition warranty or remedy shall be deemed to be included in, or as the case may be, apply to that contract or relationship. However, The Laminex Group's liability for any breach of such term, condition or warranty or under such remedy shall be limited, at The Laminex Group's option, in any one or more of the ways permitted by that legislation including, where so permitted:
   a) If the breach related to Laminex Vertiboard MR:
      i. The replacement of Laminex Vertiboard MR, or the supply of equivalent product;
      ii. The repair of Laminex Vertiboard MR;
      iii. The payment of the cost of replacing Laminex Vertiboard MR, or acquiring equivalent product; or
      iv. The payment of the cost of having Laminex Vertiboard MR repaired; and
   b) If the breach relates to services:
      i. The supplying of the services again; or
      ii. The payment of the cost of having the services supplied again.
8. Please note that the benefits given by this warranty are in addition to other rights and remedies of the person under a law in relation to the goods or services to which this warranty relates. This warranty should not therefore be read as an exclusive statement of the rights of the original purchaser or any other person.
9. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.
10. This warranty does not cover any other product used or installed in connection with Trade Essentials Vertiboard MR product.
11. This warranty is not transferable or assignable.
12. Any inquiries regarding this warranty should be sent to: Laminex Vertiboard MR Warranties, The Laminex Group, P.O. Box 407, Doncaster, VIC 3108. Inquiries can also be made by calling 132 136 or emailing enquiries@laminex.com.au.
13. To claim this warranty please send the following written details to the address set out above:
    - Your name, address and telephone number.
    - Place where the Laminex Vertiboard MR was purchased and amount you paid for it. Please also provide a copy of your proof of purchase.
    - If the Laminex Vertiboard MR has been installed - the address at which it was installed, the date of installation, the name of the person and company that installed it, the quantum of the labour charges necessary for the repair or replacement of the Laminex Vertiboard MR (including any quotes you have obtained verifying the labour charges).
    - Description of how the Laminex Vertiboard MR is defective and when you found out that it was defective. Please also provide any photographs taken of the defect(s).

    After we receive your written claim, we will contact you to discuss. In some circumstances Laminex may need to remove a sample of the installed Laminex Vertiboard MR for testing.

Laminex Vertiboard MR is marketed, distributed and manufactured by The Laminex Group, a division of Laminex Group Pty Limited A.B.N. 98 004 093 092.
Laminex®, Vertiboard®

7 YEAR LIMITED WARRANTY

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Return this original warranty form to Laminex® Vertiboard® MR Warranties, The Laminex Group, P.O. Box 407, Doncaster VIC 3108 to ensure your warranty is registered. Remember to retain your proof of purchase.

Name: Haworth Australia Pty Ltd

Place where Laminex Vertiboard MR was purchased: ABP Allboards Pty Ltd, 12 Mica Street, Carole Park QLD 4300

Address where Laminex Vertiboard MR is installed: N/A

Date installed: N/A

Installed by: ABP Allboards Pty Ltd

Date: 7/9/2020 **Signed:**

7 YEAR LIMITED WARRANTY

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FACTSHEET - CARE & MAINTENANCE

For general care and maintenance, simply wipe away most spills or marks with a damp cloth, or use an all purpose cleaner such as Windex spray cleaner or Ajax Spray n Wipe. Rubbing gently with a clean, dry cloth brings back the brightness of laminates. With a few sensible precautions, your Laminex® laminate surface will enjoy a long lifespan.

GENERAL CARE - INFORMATION

- Avoid scourers and abrasives as they will damage the surface.
- Don't place hot objects, electrical appliances or pots straight from the oven or cooker onto your Laminex laminate surface.
- Don't cut on the Laminex laminate surface.
- Keep waxes and polishes well away as they dull the natural shine.
- Do not use strongly acidic, alkaline cleaners or bleach for normal cleaning as these might etch the surface.

GENERAL CARE - STREAKS

Streaky marks sometimes show on dark colours after cleaning. An all-purpose cleaner such as Windex spray cleaner or Ajax Spray n Wipe usually removes them.

GENERAL CARE - GREASE

Using a mild dishwashing detergent in water will remove greasy marks. Dab, wait and wipe away. Finish with an all-purpose cleaner such as Windex spray cleaner or Ajax Spray n Wipe.

GENERAL CARE - SPILLS

Laminex laminate surfaces resist staining from most household chemicals. With some accidental spills however, prompt action is essential. Wipe off beetroot, grape and berry juices, first aid preparations, concentrated bleach, oven cleaners, dishwasher detergents, artificial dyes, hair colouring and solvent based pen ink immediately. Specialty glues such as Super Glue must also be removed straight away with acetone (nail polish remover).

GENERAL CARE - STAINS

If the stain won't budge with Extra Strength Windex, try methylated spirits or dab the stain with a diluted bleach mixture (1 part bleach to 8 parts water); leave for 3 minutes then wash off with water and dry. Finish off with Extra Strength Windex. Only as a last resort if a stain persists try 2 or 3 rubs with a crème cleanser or white toothpaste, wash and dry. Please note that bleach or these abrasive cleaners may irreversibly damage the laminate surface.

GENERAL CARE - SCRATCHES

Laminex laminate surfaces will withstand normal wear and tear, but can be damaged by scratching or cutting with utensils, knives and unglazed pottery. Darker colours will show scratches more readily than lighter colours. In general, dark colours and high gloss surfaces require more care and maintenance than lighter colours or lower gloss colours. To minimise scratching, always place and lift objects from the surface – never drag or slide them across the surface.

SPECIFIC CARE - LAMINEX® LAMINATES

(This applies to Squareform Benchtops, Fire Retardant Laminates, Chemical Resistant Laminates, Aquapanel Wet Area Panelling, Vizage Wall Lining, Fusion Laminates and Compact Laminate).

A damp cloth will remove spills and greasy spots. Rub with a clean dry cloth to bring back brightness. Occasionally clean with mild dishwashing detergent. To remove heavy build-up of dirt use cleaners such as Mr Muscle, Windex or Ajax Spray n Wipe spray cleaners.

SPECIFIC CARE - LAMINEX DIAMONDGLOSS® LAMINATES

Wipe off spills or marks promptly with gentle rubbing using a soft cloth and mild dishwashing detergent. Dry with a soft, dry cloth. For more persistent marks, use a glass window cleaner. Never use abrasive cleaners – even those in liquid form – as they will mark the high gloss surface.

If used as a whiteboard surface, whiteboard markers or liquid chalk marker pens only should be used. The use of permanent markers is not recommended, as while it is possible to clean them off, they may leave ghosting or non-removable marks over time. A soft cloth (no wetting) should remove whiteboard/liquid chalk.

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FACTSHEET - CARE & MAINTENANCE

marker pens. If necessary, a soft cloth made damp with water can also be used. As with all whiteboard surfaces, general wear and tear such as scratches or scuff marks will occur over time which will make cleaning more difficult. When marker pen cannot be removed with a damp cloth, consideration should be given to replacing the whiteboard surface.

SPECIFIC CARE - LAMINEX® METALLIC LAMINATES (INNOVATIONS®)

Wipe off spills or marks promptly with a soft cloth and mild dishwashing detergent. Dry with a soft, dry cloth. For more persistent marks, use a glass window cleaner. Never use abrasive cleaners – even those in liquid form – as they will mark the surface. Also never use solvents, acids or alkalis on metallic laminates.

SPECIFIC CARE - LAMINEX STAINLESS STEEL LAMINATES (INNOVATIONS)

Wipe off spills or marks promptly with a soft cloth and mild dishwashing detergent. Dry with a soft, dry cloth. For more persistent marks, use a glass window cleaner or methylated spirits. Never use abrasive cleaners – even those in liquid form – as they will mark the surface. Specialty stainless steel cleaner can also be used if necessary.

SPECIFIC CARE - LAMINEX PANELS

A damp cloth will remove spills and greasy spots. Rub with a clean, dry cloth to bring back brightness. Occasionally clean with mild dishwashing detergent. To remove heavy build-up of dirt use cleaners such as Mr Muscle, Windex or Ajax Spray n Wipe spray cleaners.

SPECIFIC CARE - FINISHED DESIGNED TIMBER VENEER PANELS

Laminex® Finished Designed Timber Veneer Panels are easy to clean using a damp cloth and non-abrasive cleaning products. To remove more stubborn stains, the use of alcohol, ammonia or other light solvents is recommended. Never use acetone or trichloroethylene on the polyurethane surfaces. Do not use abrasive cleaners, powders, scouring pads, steel wool, sandpaper, etc. These can damage the finish and make the surface susceptible to staining. Silicone based cleaning products must be avoided.

SPECIFIC CARE - LAMINEX PANELS (GLOSS)

A wipe over with a clean, soft damp cloth should be sufficient to keep the decorative surface clean. Soiled surfaces or light stains are removed with warm soapy water or with common detergent such as Windex Glass cleaner, Mr Muscle, Dissol, Nifty Solvent or bathroom cleaner, Flash liquid, or Bathroom Plus, containing no abrasive or strongly acidic or alkaline ingredients. If wipe marks are noticeable on the gloss surface, it is generally due to greasy residue being moved around as a result of the cleaning process. To remove, Methylated spirits may be used or Windex glass cleaner. It is recommended to do a final wash down with soapy water and a dry, clean cloth to remove any residue and restore the appearance.

SPECIFIC CARE - METALINE® SPLASHBACKS

When cleaning your Metaline® surface use only mild detergent and a soft, abrasion-free cloth to clean the decorated surface.

- DO NOT use abrasive cleaners, cleaning pads or scouring pads on the surface.
- DO NOT allow food residue to build up on the surface.
- DO NOT use cleaning solutions that are highly acidic or caustic.
- DO clean regularly.
- DO NOT clean the surface if it is hot.

SPECIFIC CARE - LAMINEX LEATHER TOUCH LAMINATES (INNOVATIONS)

These should be cleaned with standard artificial leather care products. Ensure the manufacturer's instructions are followed.

4. PROJECT DETAILS

Job Category	**Joinery**
Supplied To	**Haworth**
Description	**Joinery**

5. DRAWINGS

The following are the Approved / As Installed Drawings.

6. FORMS

Not Applicable

7. OPERATION PROCEDURE

Not Applicable

8. COMMISSIONING & PERFORMANCE TEST DATA

Not Applicable

9. CERTIFICATES FROM AUTHORITIES

Not Applicable

10. MANUFACTURER CONTACT DETAILS

GENERAL MANAGER:	Robert Kneebone	sales@abpgroup.net.au
ACCOUNTS / ADMIN:	Dianne Fuller	sales@abpgroup.net.au
WEBSITE:		www.abpgroup.net.au