

ENHANCING PRIVACY IN THE WORK ENVIRONMENT

Enhancing Privacy in the Work Environment (one-hour course)

Subject code index: 5.3 Technical Knowledge-Acoustics 5.2 Audio Visual; 1.4 Theory & Creativity-Psychology

IIDA Course #5080

AIA Course #HAW539, including health, safety, welfare

Course Description: How often do clients complain about privacy in the workplace? This course reviews what privacy really is, how it relates to work performance, and how to manage the interaction between individuals and their environments. Learn how to incorporate architectural features into an optimal design that supports both acoustical and visual privacy for individuals as well as groups. Join us to learn more about privacy and its relevance in the work place today!

This course will cover the following objectives:

- Define privacy
- Identify types of privacy
- Identify architectural privacy features workers perceive as impacting individual and group work
- Learn about recommendations on how to enhance privacy in the work environment

Course Outline:

1. Acoustical and Visual Workplace Distractions
2. Privacy
 - Definitions
 - Privacy Regulation
 - Types – Acoustical and Visual
3. Acoustical Privacy
 - Speech or Conversational Privacy
 - Freedom from Noise Distractions
4. Visual Privacy
 - Being Visible to Co-workers
 - Being Able to See Co-Workers
5. Privacy Research Findings
 - Brand/PRP Study, 2003
 - Kupritz, Haworth Study, 2005
6. Enhancing Privacy in the Work Environment
 - Architectural Issues
 - Social and Behavioral Issues
7. Summary and Conclusion